

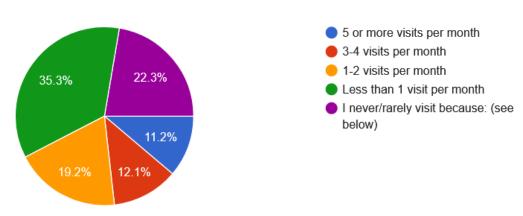
Long Range Planning - Community Survey Report 2021

226 people in the Red Jacket community responded to our survey. We solicited survey input at our community forum in June, at summer events in the parks, and at local business. An online option was also available (36 responses). The survey was advertised using our weekly enews, social media, and posters in the community.

This survey is not a scientifically significant representation of the Red Jacket community due, to limited sample size and collection methods. It can be used as one source of input for long range planning.

Survey responses

How often do you visit the Red Jacket Community Library in a typical month/year? 224 RESPONSES

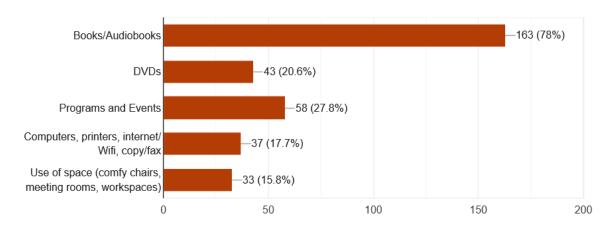


For this question, approximately half of the surveys included the "never/rarely" option and invited respondents to say why. Those responses are:

- Clifton springs library has more convenient hours
- Used to go more with the grandkids
- I started using more ebooks during COVID shutdowns
- It's a part of the school
- The community hours are limited
- The hours do not work with my schedule.
- very inconvenient hours for my work schedule
- The hours. I [am] a morning person.
- Hours the library is open to public.
- There is a chance I would run into [name redacted] and that would ruin my day.
- Any time I have gone they are closed.
- I buy my books or use owwl2.go for eBooks

- We moved out of the district, but we used to visit 4 to 5 times a month.
- location in the school not sure when is best time to go
- New to the community
- never knew there was one
- graduated
- work
- I didn't know when or where to go
- didn't know we had a library
- Have a Kindle
- I didn't know the public was allowed
- I forget they are here

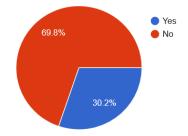
What are the main reasons you visit the Red Jacket Community Library? (check all that apply) 209 RESPONSES



What are the most convenient times for you/your family to visit the Library? (check all that apply)



Do you use owwl2.go for eBooks and audiobooks? 215 RESPONSES



Additional Comments

54 RESPONSES

The first 50 surveys included two additional questions: "How would you describe the RJCL" and "what one change would you make to improve the RJCL?" All answers are included here.

- Would love to see Sunday hour in the winter
- I usually spend my summer at the library but this year due to the hours I had to find another place to go. Super disappointed that we couldn't have access for morning programs, etc.
- I wish there could be some more day time availability and daytime programming

- We are so blessed to have a library but the hours do not coincide with convenient times for me
- Hours are extremely inconvenient given the amount of staff that are employed
- would love to see more events. Dinosaur-related or unicorn-related crafts for kids.
- don't use owwl to get audio books but would like to
- most convenient time to visit is during school
- This is a great event! Keep up the good work.
- Though I don't use library often I know those that do. Keep the library.
- Mrs. Jorden is doing an amazing with kids
- I visit as a literacy volunteer. I love being in the library. It always feels so comfortable. I've usually brought a student for literacy. It's great to have the much-needed privacy.
- I have 7 children, multi ages. like shopping carts in library.
- Awesome. Looks great, laid out very nice, good people.
- The ladies pick books for me that I pick them up quite often. Many do not drive very far, very convenient. Enjoyed craft times. Would like more hours and get-togethers.
- I have used library for my girl scout troop n the past. many activities here.
- would like more engaged community activities
- wonderful. a great asset to our community
- Friendly!
- Would like more events for Adults ages 20-35
- Would like summer hours, and a book club at the library. The library is so important. Please keep it open. Equally important to adults. At the meeting we focused on children.
- Would like better communication. Dysfunctional at this time but very excited about the new staff.
- The library is wonderful
- Would like extended daytime hours
- Would like morning hours on weekdays. Possibly move from school building into their own with better hours during daytime with more services for seniors & young mothers.
- Would like more daytime hours. This is a library the community gave to itself and it is a magnificent gift for generations.
- Would like the library to open at 3 pm to the public
- Would like an annex
- I like the seed library
- Would like full day availability all summer. Thanks for all you do!
- Would like more communication of events. Thank you for all that you do to serve the community.
- Would like mobility
- Love the colors. I would suggest looking at programs Rushville/Gorham are doing. Check the newspaper / talk with their director!

- Would like more hours. This is a asset to the area. Yes it would be nice if there could be a separate library but that takes a lot of funds. which unfortunately this community doesn't have.
- Would like day hours. Good luck regarding the process of getting a new contract.
- It is a safe space. Would like daytime hours.
- I actually think the library is awesome as it is. Daytime, weekday hours would be great but having it in the school makes that impossible. Definitely would like summer daytime hours. While I do not utilize the community library to a great extent, I recognize the importance as to students needing a place to study outside of regular school hours.
- Friendly. Would like more hours. We have so little in our small community it would b a shame not to have.
- It is accessible. Would like increased visibility, more pre-school programs, pre-K readiness, and programs to engage adults. I think it is under-utilized by the community.
- It is awesome. Would like more convenient hours- thinking of younger kids and senior citizens. This shared resource has been a tremendous asset to our community and sincerely hope it continues.
- Would like to see increased community programs. Hope it continues. Would like to coordinate programs between the library and the community garden.
- Would like more hours. I want it to stay a community library.
- It's comfy.
- It's welcoming. Would like morning availability I wind up going to Clifton Springs. I'd like to see it remain in the school.
- Would like to see more advertising of events so more people see them
- Would like more evening weekday programs. It's within walking distance for people who don't drive. It's a social place. It's essential.
- It's a wonderful community resource. Would like easier access to full community daytime hours would benefit the elderly and very young.
- Would like more hours. Stay a community library.
- Would like more programming for middle & high school age kids
- Would like day hours
- Would like more communication email, Facebook, other?
- Would like more hours. Thank you for your great work!
- The staff is always very helpful, available for locating materials, etc.
- Would like more children's programs with good advertising to get them going for various ages.